

Connecting data for
people in motion.

mLive

P+R



+6 min.



on time



verkeërs
verbond



mLive

mLive is a national telematics project for public transport. Telematics covers every technology enabling you to synchronise your mobility with your daily life.

The introduction of the latest technology and centralised information processing provides public transport users with all essential information they need for planning their own individual mobility chain. This brochure features the range of resources and services in place to assist you when travelling on public transport.

Journey planner

How do I get from A to B?

The easiest way to answer that question is to go to mobiliteit.lu or to load up its mobile application.

Your own two feet, bicycles, buses, trains, the tram and your own car all have a place in mobiliteit.lu planner. The app now shows you even smarter routes! Discover the interplay of different modes of transport and create your own personal mobility chain within the app!



The power of the new mobiliteit.lu tool resides in its cooperation with third party mobility services. The planner suggests smart ways to reach your destination thanks to real-time information about the availability of **vel'OH!** and **Vël'Ok** bike sharing services, as well as on free spaces at **Chargy** points for electric cars. For your travels by car, the planner will even notify you of possible disruptions on the roads and show you **Park + Ride** offers!

Real-time departure displays



Digital information boards at some bus stops and interchange stations provide you with real-time updates about public transport. These departure boards are based on bus timetables and refreshed in real-time thanks to a geo-location system. The **Verkéiersverbond** is also able to display a live ticker for directly communicating any information to passengers.

Installed within companies or embedded in their intranet, digital departure information which is updated in real-time also informs users about timetables, delays and problems on the routes. This tool is used in companies that wish to encourage the use of public transport and/or have signed an **mConcept** agreement.



Acoustic and visual support for drivers and passengers



Acoustic systems on board the buses inform drivers of the traffic situation in real time. **The goal?** To help them think ahead and avoid road blocks by suggesting a route that will get passengers to their destination on time.

Voice announcements are also available to passengers. The Verkéiersverbond can provide them with instant information about any change or major problem on their journey. Visually speaking, screens fitted in all buses show the route's upcoming stops. This information is updated in real time and each stop is signalled by an audio announcement beforehand.



Leetstell service

Available 7 days a week, the Leetstell is designed to divert routes, thereby avoiding road blocks. They may also add extra routes to meet user demand, optimise passenger connections and substitute a route for greater efficiency. In non-stop communication with the bus drivers on the ground via radio or the on-board computers, the Leetstell gives them instantaneous updates on traffic conditions.

The service can communicate and display information directly on departure boards at bus stops as well as on in-bus screens, and also provides an audio version for bus drivers and passengers, keeping them on track before, during and after their journey.



mKaart

The mKaart is a multi-functional card you can top up with various products, such as transport tickets and access to mBox bike parks. The mKaart is also used for Chargy - the public charging points for electric cars.

Your access to mobility



You will receive an mKaart when buying a product at the Mobiliteitszentral or an approved AVL, CFL or TICE desk. The mKaart is issued for free, and you only pay for the products charged to the card. It automatically expires after 5 years, when it will need to be swapped for a new one. Please refer to the Mobiliteitszentral if you want to check your card's expiry date.



mBox

mBox are spaces where you can leave your bike with complete peace of mind. As they are located close to public transport hubs, mBoxes make it easy to combine cycling with taking the bus, train or tram, and help you reduce any problems with theft or vandalism.

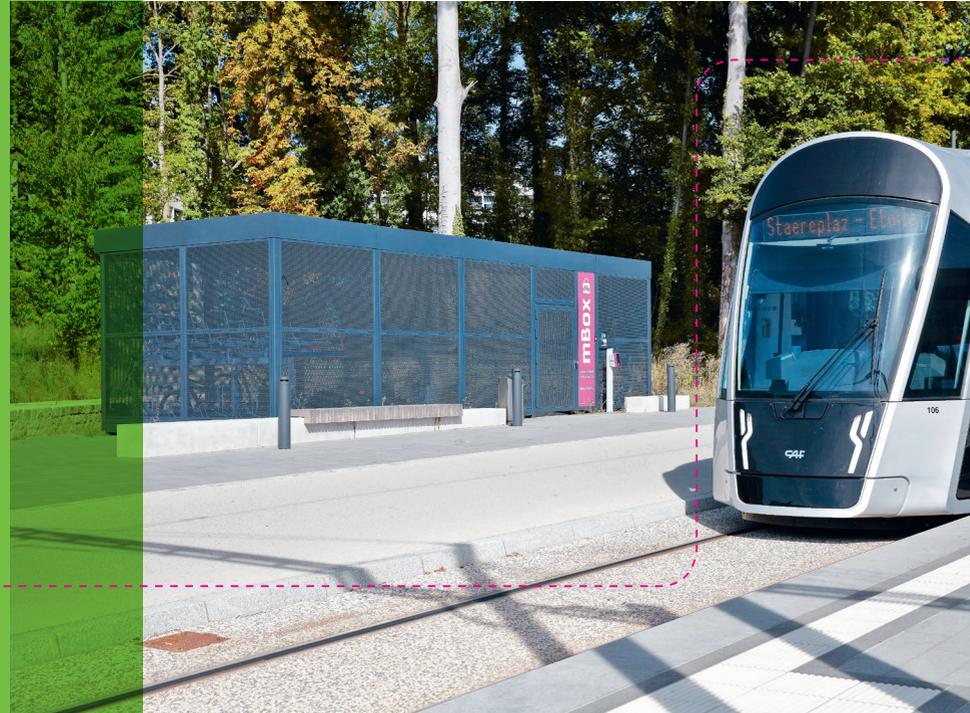


Park your bike with complete peace of mind

How do I join the system? The easiest way to get mBox access is to order it on mShop.lu – the Verkéiersverbond online shop – and load it onto your mKaat at one of the Pick Up stations.

The multi-functional mKaat allows you to take public transport tickets and your personal key to the mBox system with you everywhere. You can access the bike parks at any time during the day or night.

You can also get the registration form and the terms and conditions of use at the Mobilitészentral desks at the Gare Centrale de Luxembourg and Belval-Université, or you can just download it all right from this page. All you need to pay is the €20 refundable deposit. The service itself is free.



mShop

Purchase your tickets and passes online! Register and browse Luxembourgish public transport fares.

On mShop you can buy any tickets you need, check the status of your mKaart and even get access to the Verkéiersverbond's mBox bike storage parks.

The Verkéiersverbond's online shop





Verkéiersverbond

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LE GOUVERNEMENT
DU GRAND-DUCHÉ DE LUXEMBOURG
Ministère de la Mobilité
et des Travaux publics